

Navia Benefit Solutions

Solutions for any benefit strategy



**navia
health**

Make paying for health care easier

Health FSA

HRA

HSA

Direct Billing

MEC

Telemedicine

COBRA



**navia
life**

Improve quality of life at work and at home

Day Care FSA

GoNavia

Wellness

Adoption

Tuition



**navia
compliance**

Stay compliant with the law and avoid costly fines

ACA Reporting

5500s

NDT

ERISA

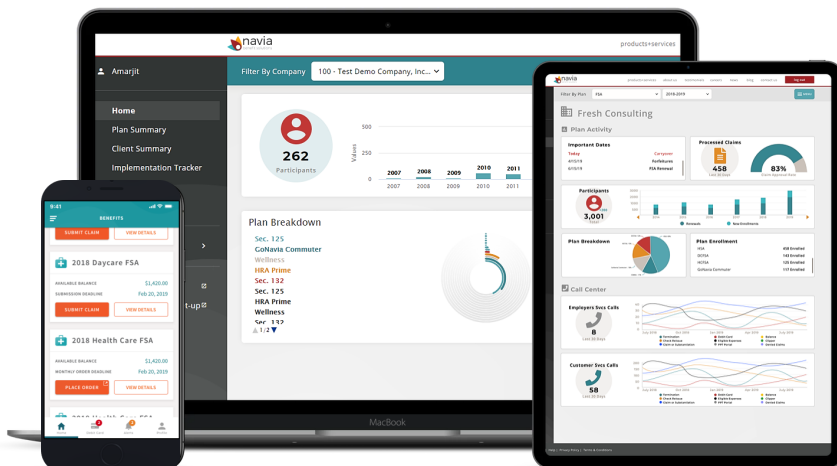
POP

Auditing

Smart technology for a better benefit experience

We know well-designed technology can make administering your benefits easier and improve employee satisfaction. Navia's proprietary technology works across all our solutions to make your day easier and improve everyone's benefit experience.

- Employer portal
- Participant portal
- Broker portal
- MyNavia mobile app
- Navia debit card
- Online plan renewal
- Reporting & analytics
- Security (SOC 2 Type 1 certification)
- Robust service infrastructure with daily reporting



Partner integrations that bring value

Navia partners with a variety of companies who help make benefit management easier and add value to our benefit offerings. Our partnership with FSA Store saved participants more than \$87K last year on FSA eligible products and partnerships with companies like ADP and Employee Navigator make it easier for brokers and employers to connect with Navia.

For brokers/employers



For participants



Unparalleled service, no matter where you are

Navia serves 4,000+ employers across all 50 states. We have 30 years of experience serving the benefits industry and we are committed to providing unparalleled service to our brokers, employers, and participants.



Service locations across the country

- Renton, WA
- Fresno, CA
- Overland, KS
- Kalamazoo, MI
- Dayton, OH

U.S.

100% US-based,
live customer
support

45 sec

Employers/participants
wait less than a minute
to talk with a live person

2 days

Claims are
turned around
within 2 days

100%

Every employer has
an implementation
representative

In a survey sent to 13K employers and 300K participants, Navia received an average score of **8 out of 10 for customer satisfaction**, which is **2X higher** than the industry average.

2020 NPS Survey